Docket No.

205850US2

IN THE UNITED STOTES IN THE TRADEMARK OFFICE

IN RE APPLICATION OF:

Tetsuro MOTOYAMA et al.

SERIAL NO:

09/975,938

__ JAN 1 5 2002

FILED:

10/15/2001

EXAMINER:

GAU:

2644

FOR: METHO

METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING E-MAIL HANDLING DIFFERENT TYPE AND

DATA BY PARSING THE EXTRACTED CONTENT LINE

INFORMATION DISCLOSURE/RELATED CASE STATEMENT UNDER 37 CFR 1.97

ASSISTANT COMMISSIONER FOR PATENTS WASHINGTON, D.C. 20231

SIR

Applicant(s) wish to disclose the following information.

REFERENCES

- The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the histed references are attached, where required, as are either statements of relevancy or any readily available English ranslations of pertinent portions of any non-English language references.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the patent(s), together with a copy of the specifications, claims and drawings of the pending application(s) is attached along with PTO 1449.
- ☐ A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- ☐ Each item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- □ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

ť,

Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.

22850Tel. (703) 413-3000
Fax. (703) 413-2220
(OSMMN 10/98)

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND, MAIER & NEUSTADT, P.C.

James J. Kulbaski

Registration No. 34,648

Joseph A. Scafetta, Jr. Registration No. 26,803

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APPLICANT Telsuro MOTOYAMA et al.	Form PTO 1449 (Modified)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY DOCKET NO. 205850US2		SERIAL NO. 09/975,938		
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Form PTO 1449 (Modified)		U.S. DEPARTMENT OF PATENT AND TRADER				SERIAL NO. 09/975,938			
LIST OF	REFER	RENCES CITED BY APPL	ICANT	APPLICANT Tetsuro MOTOYAMA et al.					
			FILING DATE 10/15/2001			GROUP 2644			
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EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	<u> </u>	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE	Ξ
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*Present application; listed for information. $GJM/sdj \\ I:\text{kem}EMRel\205s-206s\205850US LISTbckf.wpd}$